

Exhibit 4: For Federal Fiscal Year 2012, the North Carolina Child Support Program Ranks 24th in Overall Performance When Compared to Other State Programs

Overall Rank	State	Current Collections	Rank	Past-Due Payments	Rank	Paternity Established	Rank	Cases Under Order	Rank	Cost Effectiveness	Rank
1	South Dakota	69.3%	7	66.3%	14	109.0%	4	92.6%	2	\$12.05	1
2	North Dakota	75.1%	2	68.7%	9	108.8%	5	89.2%	8	\$6.63	12
3	Wyoming	67.5%	10	71.4%	2	93.7%	38	93.0%	1	\$7.79	4
4	*Wisconsin	71.6%	4	64.0%	20	103.8%	14	86.8%	18	\$6.64	11
5	Iowa	72.8%	3	70.5%	4	95.9%	32	87.9%	15	\$5.91	16
6	Pennsylvania	84.0%	1	83.4%	1	92.9%	41	89.9%	5	\$5.76	22
7	Virginia	63.4%	20	62.1%	25	103.3%	15	88.1%	13	\$7.02	9
8	Montana	63.1%	21	66.6%	12	107.6%	6	88.8%	9	\$4.60	35
9	Nebraska	70.0%	6	69.1%	7	98.0%	25	85.8%	24	\$5.80	21
10	Vermont	69.1%	8	70.0%	5	105.6%	12	88.7%	11	\$3.50	47
11	Texas	65.0%	18	65.3%	16	100.4%	19	82.6%	32	\$11.11	2
12	*Minnesota	71.3%	5	70.5%	3	102.5%	16	86.5%	20	\$3.50	46
13	Utah	61.4%	27	62.0%	26	99.9%	20	89.6%	6	\$6.37	13
14	West Virginia	65.7%	14	61.3%	27	104.2%	13	88.3%	12	\$4.99	27
15	*Colorado	62.7%	24	69.7%	6	106.7%	9	86.8%	17	\$4.20	39
16	Washington	64.5%	19	60.4%	30	101.3%	18	90.5%	3	\$5.05	26
17	Georgia	61.7%	26	66.4%	13	96.5%	29	86.6%	19	\$6.83	10
18	Alaska	59.6%	33	68.7%	8	106.1%	11	90.3%	4	\$3.99	42
19	Indiana	60.7%	29	67.7%	10	106.2%	10	81.0%	36	\$6.26	14
20	New Hampshire	62.9%	22	64.9%	17	107.3%	7	86.4%	21	\$4.63	33
21	*Ohio	66.6%	11	63.8%	21	94.0%	37	85.2%	25	\$7.31	6
22	Arkansas	62.8%	23	66.7%	11	99.7%	21	86.2%	23	\$4.72	31
23	Idaho	60.0%	30	58.8%	37	97.9%	26	87.2%	16	\$7.17	8
24	*North Carolina	65.5%	16	64.7%	18	99.1%	22	82.9%	29	\$4.63	33
25	Missouri	57.4%	39	59.4%	36	97.7%	27	86.3%	22	\$7.43	5
26	*California	61.4%	28	63.5%	22	101.6%	17	87.9%	14	\$2.47	49
27	Massachusetts	69.0%	9	59.8%	31	90.8%	45	83.6%	27	\$5.90	18
28	Kentucky	57.7%	38	59.4%	35	96.3%	31	88.7%	10	\$5.88	20
29	Arizona	52.3%	47	54.5%	48	130.3%	1	84.9%	26	\$5.90	17
30	Maine	59.1%	36	57.2%	43	106.7%	8	89.2%	7	\$3.71	45
31	Michigan	65.9%	13	58.1%	39	93.6%	39	77.0%	40	\$5.96	15
32	Maryland	65.7%	15	64.1%	19	90.8%	46	83.4%	28	\$4.18	40
33	Oklahoma	55.6%	43	61.1%	28	115.0%	3	78.4%	38	\$4.53	36
34	*New Jersey	65.1%	17	62.2%	24	95.6%	33	76.8%	41	\$4.27	38
35	Nevada	55.6%	42	57.1%	44	117.2%	2	81.6%	34	\$4.05	41
36	New Mexico	54.2%	46	66.3%	15	98.9%	23	81.7%	33	\$3.02	48
37	*New York	66.5%	12	57.4%	42	90.7%	47	80.2%	37	\$4.90	29
38	Kansas	56.0%	41	63.1%	23	94.6%	36	82.9%	29	\$3.76	44
39	Florida	51.0%	50	59.7%	32	96.6%	28	73.7%	45	\$5.88	19
40	Mississippi	54.8%	45	59.5%	33	91.6%	44	61.7%	50	\$10.26	3
41	Oregon	59.6%	34	57.5%	41	94.8%	35	76.6%	42	\$5.48	23
42	Tennessee	55.0%	44	57.9%	40	93.2%	40	74.9%	44	\$7.20	7
43	Hawaii	62.7%	25	45.0%	50	96.4%	30	67.9%	47	\$5.39	24
44	Illinois	59.1%	35	60.4%	29	87.4%	49	81.0%	35	\$4.41	37
45	Louisiana	56.9%	40	58.3%	38	90.6%	48	77.7%	39	\$5.21	25
46	Connecticut	57.8%	37	59.5%	34	95.4%	34	75.2%	43	\$3.77	43
47	Alabama	51.3%	49	57.0%	45	91.8%	43	82.9%	29	\$4.83	30
48	Rhode Island	59.6%	32	56.7%	46	92.5%	42	67.1%	48	\$4.94	28
49	South Carolina	52.2%	48	53.4%	49	98.8%	24	71.6%	46	\$4.66	32
50	Delaware	59.7%	31	55.8%	47	76.9%	50	66.6%	49	\$1.73	50

Note: States in bold with asterisk have a state-supervised, county-administered child support program.

Source: Program Evaluation Division based on data from Office of Child Support Enforcement of U.S. Dept. of Health and Human Services.

Exhibit 8: County Child Support Programs with the Highest and Lowest Overall Performance for State Fiscal Year 2012–13

Overall Rank	County	Current Collections	Rank	Past-due Payments	Rank	Paternity Establishment	Rank	Cases Under Order	Rank	Cost Effectiveness	Rank
1	Macon	71.6%	7	73.6%	1	116.9%	7	94.0%	9	\$8.54	16
2	Mitchell	71.8%	6	72.9%	3	111.4%	14	91.6%	28	\$11.10	3
3	Camden	71.4%	8	67.4%	41	113.5%	10	92.9%	16	\$10.29	4
4	Jackson	74.4%	2	70.0%	17	104.9%	26	94.0%	10	\$5.95	61
5	Johnston	72.3%	5	71.0%	13	103.3%	38	88.9%	42	\$7.77	23
6	Montgomery	70.9%	10	71.0%	12	112.9%	11	94.8%	4	\$4.21	89
7	Dare	64.8%	66	71.1%	10	111.7%	12	91.9%	22	\$8.26	17
8	Davidson	71.1%	9	71.2%	9	106.6%	20	85.5%	81	\$9.25	8
9	Tyrrell	70.6%	13	70.0%	18	103.6%	32	93.2%	15	\$6.08	55
10	Carteret	70.9%	11	70.1%	16	102.2%	43	92.5%	18	\$6.30	48
Statewide Performance		65.9%		64.9%		97.5%		84.4%		\$4.85	
91	Avery	61.1%	90	63.0%	72	111.6%	13	73.0%	98	\$2.75	96
92	Orange	65.6	58	62.0%	78	99.0	66	85.7%	76	\$2.58	97
93	Columbus	58.1	98	58.3%	96	95.4%	87	86.5%	71	\$7.42	24
94	Hyde	55.4	99	61.7%	82	94.6%	93	93.3%	13	\$1.87	100
95	Mecklenburg	60.7	93	60.9%	86	85.2%	100	63.7%	100	\$6.98	27
96	Forsyth	60.8	92	59.7%	91	94.7%	92	81.3%	89	\$6.36	46
97	Scotland	59.0	97	54.7%	99	95.7%	86	84.6%	84	\$5.38	73
98	Wilkes	53.4	100	51.6%	100	93.7%	96	68.8%	99	\$6.50	44
99	Edgecombe	59.1	96	57.4%	97	85.9%	99	78.5%	96	\$4.89	80
100	Northampton	59.7	95	55.4%	98	92.3%	97	80.7%	93	\$4.25	87

Source: Program Evaluation Division based on data from the North Carolina Child Support Services State Office of the Department of Health and Human Services.